

# User Rights Protection Policy

Com2uS establishes and applies service operation policies for each game to protect user rights, which are fully disclosed on the company website. We continuously check in-game and external issues and classify items that require management as policy tasks. We strive to protect and prioritize user rights, making efforts to provide detailed content information to enhance users' right to know.

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## 1. Legal Compliance

Com2uS adheres to the Game Rating and Administration Committee's review standards by conducting pre-inspections for infringing elements such as sexuality, speculation, and violence in each service. In addition, we comply with all relevant laws and international standards regarding user rights protection, including the *Game Industry Act*, the *Electronic Commerce Act*, and the *Consumer Protection Act*.

## 2. Prevention of Hate and Discrimination in Services

Com2uS has established a forbidden word policy and implemented a clean system both within and outside games to prevent the use of discomfoting or hateful expressions.

## 3. Protection of Children and Youth

Com2uS continuously engages in monitoring to protect children and youth from harmful information. Any harmful posts that violate our content management policy are promptly deleted. Additionally, we enable users to withdraw their consent and provide guidance from legal representatives for payments and events, and operate a process to prevent unauthorized payments.

## 4. Disclosure and Management of Probabilistic Item Information

Com2uS goes beyond merely complying with the disclosure of probabilistic item information in accordance with the *Game Industry Act*. We have expanded our standards to provide detailed information, further enhancing users' right to know. We aim for transparent information disclosure by implementing, managing, and operating pre- and post-disclosure processes.

## 5. Management of Illegitimate Users and Risks

Com2uS has adopted a system for monitoring illegal websites and fake apps and detecting signs of abnormal activity to protect its users from illegal activities that disrupt the game environment. We conduct post-management such as sanctions through internal monitoring of illegitimate usage.

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CEO of Com2uS

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