

Information Security and Privacy Protection Policy

Com2uS establishes and applies the following Information Security Policy to ensure secure service provision and protect user (personal) information.

1. Operating Dedicated Organizations for Information Security and Privacy Protection Management

The Chief Information Security Officer (CISO) and Chief Privacy Officer (CPO) of Com2uS are executive-level positions appointed by the CEO. They possess expert knowledge and leadership in their respective areas. The CISO and CPO operate dedicated expert organizations for information security and privacy protection management, striving for excellence in the personal information protection management system.

2. Updating Information Security and Privacy Protection Management System

Com2uS establishes guidelines and procedures for all employees to follow to foster a unique information security and privacy protection culture. We also regularly review changes in the relevant laws and the work environment, updating the guidelines through regular or ad-hoc revisions.

3. Risk Management Aimed at Minimizing Security Risks

Com2uS has established a risk management methodology by considering its business environment. We analyze the vulnerabilities and risk factors of information assets and personal information, taking our business environment into account. Through our internal processes, we are minimizing security risks.

4. Globalizing Privacy Protection Management System

Com2uS maintains a top-tier personal information management system to ensure the safe management of the personal information of its users. This is achieved by adhering to Korean laws and global compliance standards such as the EU GDPR and the US CCPA.

5. Creating Safe Culture for Personal Information Handling

Com2uS creates a culture that ensures the secure handling of customer personal information. To achieve this, we identify and address vulnerabilities in our internal personal information processing, and continuously implement employee education and campaigns.

6. Uninterrupted Monitoring and Rapid Response to Security Threats

Com2uS has established a specialized information security solution to enable its swift recognition of and response to security threats, along with a 24/7 security monitoring system. We conduct continuous monitoring to respond to security threats, gather the latest information on security trends, and conduct mock hacking to strengthen the security of our information systems.

CEO of Com2uS

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